



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

APR 17 2001

400 Seventh Street, S.W.
Washington, D.C. 20590

QUARTERLY REPORT PERFORMANCE NOTIFICATION

MANUFACTURER: ElDorado National Company

QRP01-002

MANUFACTURER CONTACT: Mr. Tom Wayne, General Manager & VP

FAX NUMBER: (909) 591-5285

Dear Mr. Wayne:

The Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration has performed a review of safety recall 00V-101 concerning 173 ElDorado 1992-1995 Escort RE rear engine buses manufactured from October 1992 through August 1995, and 1994-1996 Transmark RE rear engine buses manufactured from July 1994 through January 1996. These buses are powered by a CNG engine and copper tubing was used as vent lines. The copper tubing is unable to contain the CNG venting in the engine compartment.

ODI has determined that the completion rate for this campaign is unacceptably low. Considering the severity of the consequences should the bus catch fire, we are requesting that ElDorado National Company (ElDorado) provide an explanation as to a) why the recall appears to be unsuccessful and b) describe what methods ElDorado has contracted, or intends to contract, to increase the completion rate of this campaign.

ODI is concerned about the low completion rate of this campaign and would like to see a meaningful increase in the remedy of these buses in the future. Please provide the information requested **by April 26, 2001.**

If you have any questions concerning this matter, please call:

Kelly Schuler on (202) 366-5227,
Jon White, Chief on (202) 366-5226 or,
Fax on (202) 366-7882

Defect and Recall Information Analysis Division
Faxed 4/17/01

*Rec'd Response
4/25/01*



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4238